



iwPROPERTY

Design | Install | Maintain



Property maintenance + solutions

Helping deliver an end-to-end service promise

An
iwGROUP
service



Exceptional property maintenance services

A fresh, preventative and proactive approach

To complement our design and installation services, iwPROPERTY delivers year-round preventative and reactive property maintenance, full M&E and IT maintenance services.

With a multi-service approach, our designers, planners, project managers and engineers work seamlessly together, ensuring compliance, energy efficiency, cost-effectiveness, and uninterrupted operations. We keep your building running at its best.



M&E maintenance services

Ensuring performance, efficiency & compliance

Our comprehensive mechanical and electrical maintenance services cover all aspects of M&E infrastructure, ensuring your facilities remain at peak performance, safe, efficient and fully compliant.

From HVAC systems and electrical distribution to fire alarms, emergency lighting, and critical power supplies, we provide planned preventative maintenance (PPM) and rapid-response reactive support for single or multi-site locations.

With a team of highly skilled engineers, we proactively monitor, maintain and optimise your systems, helping you extend asset lifespan, improve energy efficiency, and meet all statutory compliance requirements.



Property inspection surveys

Assess, optimise, future-proof

At iwPROPERTY, we take the time to understand your business, your goals and how your people work.

Our comprehensive property inspections and surveys span businesses across all industry sectors, from offices and coworking spaces to hospitals, schools, hotels, retail, leisure and industrial facilities.

With a genuine, long-term commitment to our clients, our approachable team provides expert recommendations on preventative maintenance, system upgrades and innovative technology integrations. Backed by deep expertise in proptech, M&E and property maintenance, we ensure your space is optimised, compliant and performing at its highest level - both now and in the future.

Maximising efficiencies, reducing costs and creating smarter, more resilient and sustainable work environments is at the heart of what we do.



Commercial heating systems + HVAC maintenance

Expert design, installation & maintenance

We specialise in the design, installation and maintenance of HVAC and commercial heating systems, ensuring optimal efficiency and year-round comfort for your space.

Our tailored air conditioning solutions help maintain a comfortable and productive environment, with expert guidance on selecting the best system for your needs. We also provide comprehensive heating system services, including boiler and HVAC maintenance, repairs and efficiency checks to prevent downtime and reduce energy waste.

In addition, we offer specialist maintenance for Heat Interface Unit (HIU) systems, ensuring continued performance and reliability. With proactive property maintenance contracts, we keep your HVAC, heating and HIU systems in peak condition, extending their lifespan and maintaining compliance with industry regulations.





Smart, ambient & emergency lighting

Advanced lighting solutions for efficiency & safety

Smart, ambient and emergency lighting systems enhance efficiency, comfort and compliance.

Our smart lighting solutions use intelligent controls to automate brightness, adjust colour temperatures, and reduce energy consumption. Ambient lighting creates dynamic, mood-enhancing environments that boost productivity and wellbeing.

Emergency lighting is a legal requirement. That's why we ensure your systems are installed, tested and maintained to meet regulatory standards. With planned and reactive maintenance, along with system upgrades, we help you cut costs, improve performance and maintain uninterrupted operations.

Fire doors, safety + servicing

Critical maintenance, repair & certification

Fire doors are a critical line of defense in fire safety, helping to contain fire and smoke, protect escape routes, and save lives. Regular servicing is essential to ensure they function properly and remain compliant with safety regulations.

Our expert inspections cover door frames, hinges, seals, and closing mechanisms, identifying wear, damage, or misalignment. We address any issues to maintain fire resistance, secure sealing, and smooth operation. With our professional servicing, you can be confident your fire doors provide reliable protection while meeting legal and safety standards.



Heat interface unit (HIU) servicing

Optimising performance and efficiency

A Heat Interface Unit (HIU) transfers heat from a communal or district heating network into a property's heating and hot water system. Regular servicing is essential to ensure efficiency, longevity, and safety.

Well-maintained HIUs operate at peak performance, reducing energy consumption and lowering costs. Routine servicing helps prevent breakdowns, extends the system's lifespan, and identifies potential safety issues before they become serious.

A typical HIU service includes a thorough inspection for leaks or damage, cleaning of strainers and filters, testing of safety valves, balancing for even heat distribution, and necessary repairs. Upon completion, a service certificate is issued to document the maintenance performed, ensuring compliance and peace of mind.



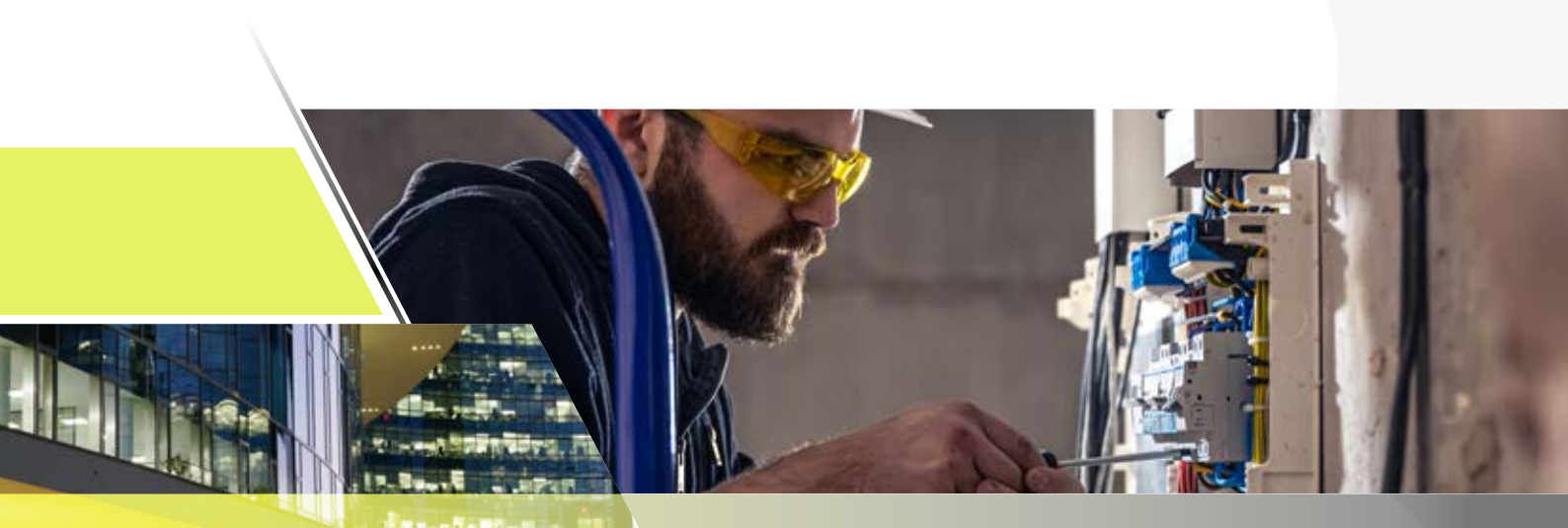
Energy management solutions

Optimising efficiency, reducing costs

Intelligent energy management solutions help your business optimise energy use, reduce costs and meet sustainability targets.

By integrating smart monitoring systems, automated controls and real-time data analytics, we provide businesses with the insights needed to manage consumption more effectively. Our solutions cover heating, cooling, ventilation, and lighting, ensuring energy is used efficiently without compromising comfort or performance.

With ongoing maintenance and system optimisation, we keep your energy management solutions operating at peak efficiency, helping you achieve long-term cost savings, regulatory compliance and a reduced carbon footprint.



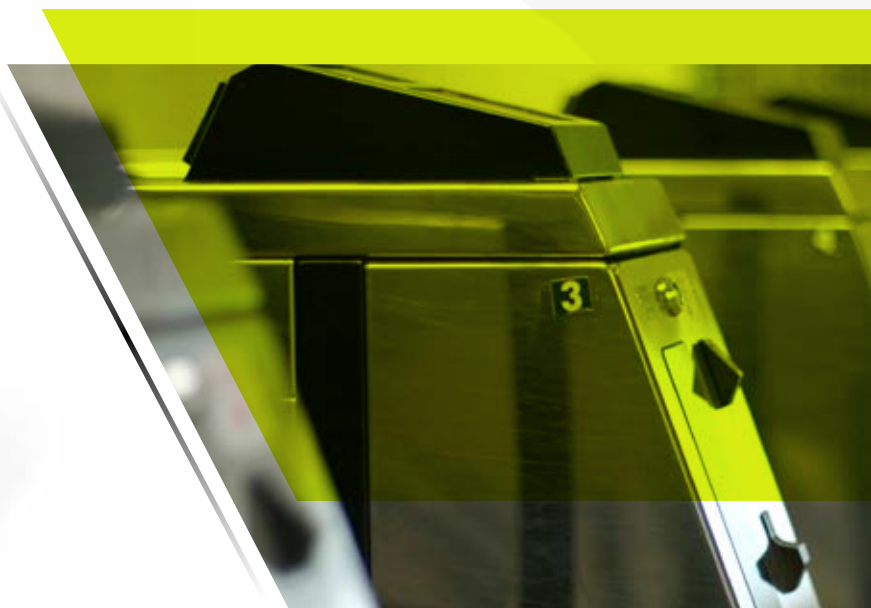
Reliable access control

Proactive maintenance, peak security and longevity

We design, install, and proactively maintain advanced access control systems tailored to businesses across all industry sectors. Security isn't just about restricting access - it's about creating a seamless, efficient and adaptable solution that enhances workplace operations.

Our expert team provides ongoing support, including regular software updates and hardware checks, ensuring your system remains optimised, compliant and resilient. Whether it's biometric authentication, mobile credentials or keyless entry, we maintain peak performance while integrating with CCTV, visitor management platforms and industry-specific applications.

With a proactive approach, we minimise downtime, strengthen security protocols and future-proof your access control infrastructure, keeping your business, people and visitors protected.



IT, networking & data cabling

Reactive + preventative IT maintenance services

iwPROPERTY delivers the design, installation and maintenance of IT, networking, and structured data cabling systems. Whether you're setting up a new network, expanding existing systems or enhancing connectivity across multiple locations, we deliver tailored, scalable, cost-effective IT solutions, designed to keep you future-ready.

With our comprehensive reactive and preventative IT maintenance services and support, we go beyond installation. We ensure your network and cabling remains secure, efficient and robust, so that your business stays connected 24/7.





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